

# Company Profile



2026

# Table of Contents

EXECUTIVE SUMMARY & INTRODUCTION . . . . .	1
MISSION & VISION . . . . .	2
OUR VISION. . . . .	2
OUR MISSION . . . . .	3
CORE VALUES . . . . .	4
OUR TEAM & EXPERTISE . . . . .	5
ORGANIZATIONAL STRUCTURE . . . . .	6
FINANCE MANAGER . . . . .	6
OUR SERVICES. . . . .	7
INSURANCE PRODUCTS . . . . .	8
PERSONAL INSURANCE SOLUTIONS . . . . .	9
CORPORATE INSURANCE SOLUTIONS . . . . .	10
SPECIALIZED LIABILITY & FINANCIAL INSURANCE. . . . .	11
OUR PARTNERS . . . . .	12
OUR CLIENTS . . . . .	13
CONTACT INFORMATION . . . . .	14

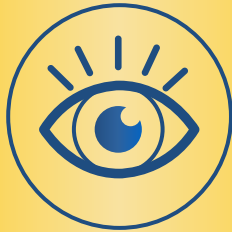
# EXECUTIVE SUMMARY & INTRODUCTION

**NENO Insurance Brokers Limited** is a premier partner in comprehensive risk management and insurance services. We are a pioneering modern-day brokerage company, providing end-to-end consulting for both insurable and non-insurable risks.

Our primary objective is to deliver tailored insurance solutions that provide clients with full visibility into the risks associated with their businesses, distinguishing between insurable and residual risks. We believe in transparency regarding cost benefits, claims, and recoveries, ensuring clients receive maximum value and only pay for what they truly need.

We pride ourselves on executing insurance solutions with excellence, consistently delivering designed solutions that guarantee peace of mind in unexpected insured events.

## MISSION & VISION



### Our Vision

To be Tanzania's leading and most trusted insurance brokerage firm, recognized for innovation, integrity, and exceptional customer service. We aim to redefine how insurance is experienced by offering personalized, technology-driven solutions that protect lives, assets, and ambitions while fostering confidence and peace of mind for every client.



# MISSION & VISION



## Our Mission

To provide reliable, tailored insurance solutions that protect our clients' assets and promote peace of mind. We achieve this through professionalism, transparency, and strategic partnerships, combining innovation with deep industry knowledge to deliver outstanding value and lasting trust.





---

# CORE VALUES

- **Integrity:** Upholding the highest ethical standards, demonstrating honesty, transparency, and accountability.
- **Client-Centric Approach:** Placing clients at the center of everything we do, listening attentively, and providing tailored solutions.
- **Expertise:** Continuously investing in our team's knowledge to provide informed advice and guide clients toward suitable insurance options.
- **Innovation:** Embracing technology to enhance services, streamline processes, and offer digital solutions for a better client experience.
- **Trust:** Building the foundation of our business by consistently delivering on commitments, maintaining confidentiality, and acting in clients' best interests.

# OUR TEAM & EXPERTISE

To become the leading and most trusted insurance brokerage firm in Tanzania. We aspire to revolutionize the way insurance is perceived and delivered by fostering a culture of innovation, expertise, and exceptional customer service. Our goal is to empower clients to navigate their business landscapes with confidence and peace of mind.



**Noel Shiyo**  
Director



**Neema Massawe**  
Director & Principal Officer



**George Bayona**  
General Manager



**Aisha Samila**  
Insurance Manager



**Grace Mrosso**  
Sales Officer



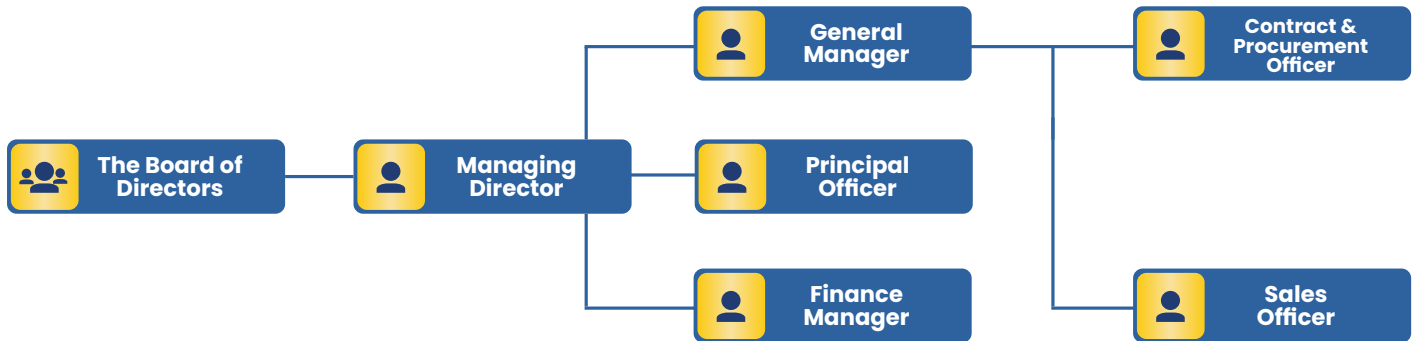
**Samwel Ndabacha**  
Finance Manager



**Nancy Furahini**  
Contracts & Procurement  
officer

# ORGANIZATIONAL STRUCTURE

To become the leading and most trusted insurance brokerage firm in Tanzania. We aspire to revolutionize the way insurance is perceived and delivered by fostering a culture of innovation, expertise, and exceptional customer service. Our goal is to empower clients to navigate their business landscapes with confidence and peace of mind.



# OUR SERVICES

## 1. Insurance Products

We provide access to a wide range of customized and competitive insurance products from trusted regional and global partners. We ensure our clients receive bespoke insurance programs, paying only for what they truly need.

## 2. Risk Management Consulting

We adhere to the fundamental principle of effective risk management: providing end-to-end consulting for both insurable and non-insurable risks.

- **Focus:** Risk identification, assessment, and mitigation advice.
- **Goal:** Provide clients with full visibility into the risks associated with their businesses, distinguishing between insurable and residual risks.

## 3. Claims Management

We are committed to delivering clarity and maximum value, especially when a risk materializes.

- **Support:** Full-service support from claim notification to settlement negotiation.
- **Role:** We act as an advocate for the client to ensure transparency regarding claims and recoveries.

## 4. Consultancy and Training

We aim to empower our clients with knowledge to proactively manage their risk portfolio.

- **Advisory:** Providing advice on regulatory compliance and comprehensive policy reviews.
- **Training:** Conducting in-house insurance awareness training for corporate clients and employees to enhance understanding of benefits and coverage.

# Insurance Products

NENO Insurance is your single destination for holistic risk protection, ensuring all your insurable needs, from personal assets to complex corporate liabilities are met under one roof. Our wide range of offerings is categorized to provide clear, targeted protection for every client:

<b>Category</b>	<b>Key Products</b>
<b>Personal Covers</b>	<b>Motor Insurance, Domestic Package, Personal Accident, Travel Insurance</b>
<b>Corporate General</b>	<b>Fire, Business Interruption, Marine, Agricultural, Contractors'/Erection All Risk</b>
<b>Liability &amp; Financial</b>	<b>Public/Products Liability, Professional Indemnity, Fidelity Guarantee, Money</b>
<b>Employee Benefits</b>	<b>Medical Insurance/Group Health Insurance Scheme, Group Personal Accident</b>

# PERSONAL INSURANCE SOLUTIONS

## Motor Insurance

Provides financial protection against loss or damage to your motor vehicle and liability to third parties.

**Types:** Comprehensive, Third-Party Only (TPO), Third-Party Fire & Theft (TPFT).

**Coverage Includes:** Accidental damage, third-party liability (injury/death/property damage), fire, and theft.



## Domestic Package Insurance

A comprehensive policy that protects private residences and their contents against various risks, combining multiple covers.

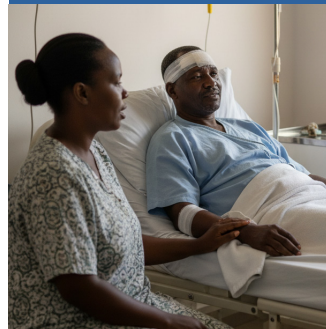
**Scope of Cover:** Buildings (fire, storm, flood damage), Household Contents (theft, fire, accidental damage), All Risks for portable items, and Third-Party Liability.



## Personal Accident Insurance

Provides financial compensation in case of death or disablement caused by accidental injuries.

**Coverage:** Accidental Death Benefit, Permanent Total/Partial Disability, Temporary Total Disability, and optional Accidental Medical Expenses.

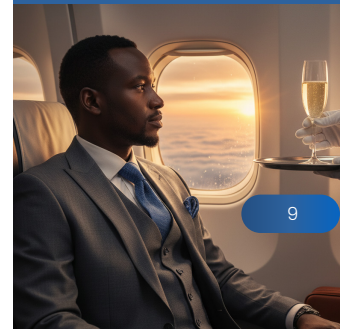


## Travel Insurance

A short-term product providing financial protection against unexpected risks and losses while traveling.

**Types:** Single Trip, Annual Multi-Trip, and Group Travel Policies.

**Coverage Includes:** Medical expenses, emergency evacuation, trip cancellation/interruption, and loss or delay of baggage.



# CORPORATE INSURANCE SOLUTIONS

## Fire and Burglary Insurance

Protects businesses and organizations against losses or damages caused by fire, theft, or burglary.

**Coverage:** Damage/ destruction by fire, lightning, explosion, and loss/damage due to burglary involving forceful/violent entry or exit.



## Machinery Breakdown

**Covers** unforeseen and sudden physical loss or damage to machinery due to breakdown (e.g., operational error, mechanical/electrical fault) while at work or at rest.



## Marine and Transit

Protects against loss or damage to goods while in transit by land, sea, air, or rail.

**Classes:** Inland Transit, Marine Transit (Cargo/Hull), Air Transit, and Rail Transit.



## Contractors' All Risks (CAR)

### Erection All Risks (EAR)

A comprehensive engineering policy covering loss or damage to property and third-party liabilities during construction or installation/erection projects.

**Coverage:** Material Damage (to the works, materials, plant) and Third-Party Liability for bodily injury or property damage arising from construction activities.

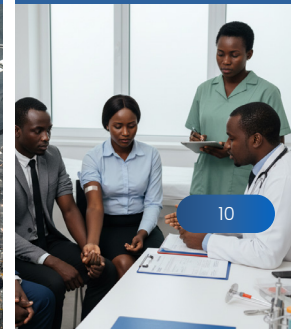


## Group Health Insurance

### Group Health Insurance Scheme

Provides financial protection against medical expenses for a group, usually employees and their dependents.

**Coverage:** Inpatient/ outpatient treatment, doctor consultations, prescription medication, and surgery/ hospitalization costs.



# SPECIALIZED LIABILITY & FINANCIAL INSURANCE

## Professional Indemnity (PII)

Protects professionals, businesses, and organizations against financial losses arising from claims of negligence, errors, omissions, or professional misconduct in their services.

**Coverage:** Negligence, breach of duty, errors & omissions, and legal defense costs.



## Public and Products Liability

Covers legal liability for accidental bodily injury or property damage to third parties arising from business operations (Public Liability) or the consumption/use of products (Products Liability).



## Fidelity Guarantee Insurance

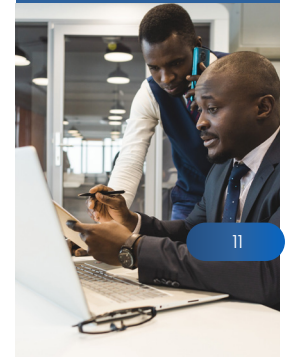
Provides financial protection to an employer against direct financial losses caused by acts of fraud, dishonesty, theft, or embezzlement committed by their employees in the course of duty.

**Coverage:** Employee dishonesty, embezzlement, forgery, and misappropriation of company funds/assets.



## Bond Insurance

Surety insurance providing a guarantee to one party that a second party will fulfill a contractual obligation.



# OUR PARTNERS

We have partnered with global and regional players to ensure that our clients have access to the most competitive, comprehensive, and reliable insurance solutions available in the market. Our network is a cornerstone of our ability to deliver personalized and comprehensive insurance solutions.



# OUR CLIENTS

We have partnered with global and regional players to ensure that our clients have access to the most competitive, comprehensive, and reliable insurance solutions available in the market. Our network is a cornerstone of our ability to deliver personalized and comprehensive insurance solutions.



# CONTACT INFORMATION

## Head Office:

13th Floor, Mwanga Tower, Bagamoyo  
Road, Dar es Salaam, Tanzania

## Contact Details:

**Phone:** +255 (0) 769 878 982 or  
+255 (0) 742 772 000  
P. O. Box 12849

**Email Address:** [Info@nenoinurance.co.tz](mailto:Info@nenoinurance.co.tz)

**Website:** [www.nenoinurance.co.tz](http://www.nenoinurance.co.tz)



@nenoinurance





Be Sure Not Just Insured  
Be Sure Not Just Insured  
Be Sure Not Just Insured  
Be Sure Not Just Insured  
Be Sure Not Just Insured